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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Case No. MBHB01-1719)

In the Application of:)
)
David Grabelsky et al)
)
Serial No.: 10/021,171) Examiner: Not Assigned
)
Filing Date: December 12, 2001) Group Art Unit: 2151
)
For: System and Methods For Providing)
Instant Services in an Internet)
Protocol Network)

TRANSMITTAL LETTER

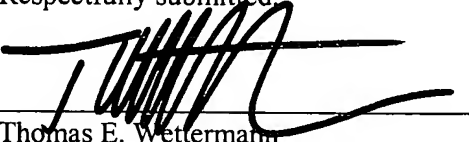
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In regard to the above identified application,

1. We are transmitting herewith the attached:
 - a) Second Status Inquiry; and
 - b) Postcard.
2. With respect to fees:
 - a) No fee is required.
 - b) Please charge any underpayment or credit any overpayment our Deposit Account, No. 13-2490.
3. CERTIFICATE OF MAILING UNDER 37 CFR § 1.8: The undersigned hereby certifies that this Transmittal Letter and the paper, as described in paragraph 1, are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA, 22313-1450 on December 13, 2004.

Respectfully submitted,


Thomas E. Wettermann
Registration No. 41,523



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Case No. MBHB01-1719)

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Examiner: Not Assigned

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SECOND STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants respectfully request an indication of the status of the above-referenced application. This application was filed on December 12, 2001. The Applicants received a Status Letter Reply to Applicants Status Inquiry dated March 25, 2003. The prior Status Letter Reply stated that the expected date for action on this application would be July 2004. Applicants would be grateful for a written communication indicating when Applicants may expect to receive a first office action on this application.

Respectfully submitted,

Thomas E. Wettermann
Registration No. 41,523

Date: December 13, 2004